

QUALITY POLICY

For RYBONE, the experience and skills acquired over the years by its founders represent an added value, which can only be achieved by harmonious and constant articulation of information with its interested parties, from customers to suppliers, as well as employees and society in general.

In order for quality to be a successful agent in producing results, Management defines its **Quality Policy** according to the following principles:

- Involve all employees in the development of the organization with a view to its success;
- Maintain partnership relationships with good suppliers, taking into account that they have a fundamental role in the satisfaction and loyalty of our customers;
- Customer satisfaction with our products and services, complying with the applicable requirements, with a view to their loyalty, the basis of our degree of success;
- Comply with the legal and regulatory requirements applicable and adopted by RYBONE;
- Ensure the functioning of RYBONE in order to comply with the quality objectives defined in a perspective of continuous improvement.

The Management of RYBONE is committed to disseminating and making the Quality Policy established with all the company's employees and other interested parties understood. In this way, annually, in the management review, it analyzes the adequacy of the established policy.